

Thank you for buying this product which will respond to your storage needs. Read carefully this manual and keep it in safe place before using this product. This external enclosure uses the technology USB v3.0. Our storage products technologies use the latest technology and have a good quality/price ratio regarding performance, data transmission rate, life span. With this external enclosure, you will be able to install SATA hard disk to backup your precious data. Moreover, it supports USB v1.1 and USB v2.0 modes.

## Package contents

- 1 SATA 2.5" USB v3.0 external box
- 1 USB v3.0 cable
- 1 user's manual

## Technical specifications

- Simple to install and to use
- Compatible with Hot plug: allows unplugging the device without rebooting your computer.
- Transmission rates: USB v2.0 up to 480 Mb/s, USB v3.0 up to 5 Gb/s
- High capacity: it is compliant with SATA 1.5/3/6 Gbps hard disks-SSD from 10 Mo to 1 To or more to backup high definition photos, valuable data, etc.

## Minimum system required

PC computer with USB v2.0 port with Windows XP/VISTA/7/8

## Hardware installation

Unscrew the lateral screws at the level of USB v3 connector. Put in safe place the 2 screws. Remove the electronic part with SATA plugs. Insert your hard disk inside electronic part and check that SATA connectors of the enclosure are opposite to SATA connectors of the hard disk drive and fit themselves. Put the electronic part with hard disk in the enclosure. Close the enclosure. Put back the 2 screws. Connect the enclosure to your computer USB port. Windows 8-7-VISTA-XP will automatically install the driver and will add a local or movable hard disk associated with a new letter. Otherwise, check if you have formatted the hard disk.

## Hard disk initialization

-For a brand new hard disk, you should proceed as follow:

If you install un-partitioned or un-formatted new drive, it does not automatically appear in **My Computer** the first time. Please follow these steps: right click on **My computer**, choose **Manage** then choose **Disk management** in **Storage**. The operating interface will show on the computer, Sub area **Format** following the operating interface. Go to **My Computer**, locate the removable disk, right click on it, and select **Format** from the drop-down list, follow the instructions to complete the formatting process. Once the hard disk has been formatted and activated, you can use it.

-For a hard disk which had already been formatted:

Go to **My computer**, you should see the removable disk. Warning: backup your data before formatting the hard disk. Right click and choose **Format**, follow the instructions on screen.

After the reboot, there will be a new letter assigned to the hard disk.

## Safe removal of the external enclosure USB

To remove safely the external enclosure, click on the green arrow below the left taskbar.



Click on **Safely Remove Hardware**.

If you cannot manage to safely remove, close **My computer**, all windows and all applications. Then click again on **Safely remove Hardware**.

A window will validate under WINDOWS the possibility to safely disconnect the external enclosure. Click on **OK**. You can unplug the USB cable from the computer and shut down the external box before removing.

If you pull out the external enclosure or unplug its power adapter cable, you can have some trouble through a warning message which can lead to a computer crash and the loss of your precious data. If you disconnect brutally the external box, you might have a computer crash and lose your data. Moreover, the electronic parts of the external box may be subjected to overload peaks which can lower its life span.

## Utilization

- Connect the external box directly to your motherboard USB port. If you connect to front USB port, check that it supplies enough power.
- Place the external box on stable ground.
- If you plan to not use the external box for a long time, pull out of the USB port
- It is not recommended to use the external box for 24/24 hours.
- Do not power off the external enclosure if you are transferring data or if the LED lights on.
- If you install a 320 Go hard disk or more, you should power down the external box after hours of continuous use because this kind of hard disk tends to heat.
- Do not unplug the device when you are transferring data or when the LED is blinking.
- The PWR Led lights when the external box has HDD and is functioning. It is flashing whenever there is data transfer.
- This external enclosure is not compliant with Windows 95/NT4/98SE/ME/2000 because it has no driver for these operating systems.
- If you use USB v1.1 port, the data transfer will be lower than with USB v2 port.
- Manipulate carefully the external enclosure. If you drop it, the hard disk and the external enclosure might be defective.
- The external box is not compliant with 1 To hard disk which is 1.2 mm high.
- Make regular backup of your data on another hard disk, Blu-ray or DVD.

## FAQs

**Q: I can't find the drive under my computer.**

A: Please make sure your drive is correctly installed, also if it is formatted

**Q: I can't find the drive under my computer. You can't see it in my computer.**

A: Check that you have connected the USB cable

Check that your USB driver is updated, that your operating system is updated.

Check that in your motherboard bios that you have enabled **USB Keyboard support** or **Legacy USB support in Advanced Chipset Features** or **Integrated peripherals in Onchip USB**.

Unplug and plug again the external enclosure

**Q: After plugging the USB port, the drive is not spinning at all.**

A: This usually means the AC adapter is not connected yet, so there is no power

**Q: After installing the drive. Why it is still recognized as "Unknown device"**

A: Pull out the external enclosure and reconnect it. Check that your HDD is formatted. Otherwise check if your HDD is not defective.

**Q: Can I use external USB hub?**

A: Yes, USB hub works in the same way as the computer USB ports. Check that it is powerful to power the hard disk or adds external power supply to the hub



This product is in compliance with the essential requirements of the European Directives for which it is concerned. You can download declaration of conformity on the website : <http://www.connectland.eu>