Start by switching off the cell phone by pressing the Power button for a short while.



Afterwards press and hold Volume Up + Power at the same time for a few seconds.



- 3. You can release held keys when you see an Android icon.
- Use Volume buttons to select "wipe data/factory reset" and tap the Power button to confirm.



- 5. Afterwards choose "yes" from the menu, and accept it with Power button.
- When the Recovery Mode appears again on the screen select "reboot system now" by using Power button.
- 7. Success! The hard reset has just been performed.