

# RT29

Two Way Radio
USER'S MANUAL



RETG/IS

Voice Broadcast



Large Capacity Battery



Transmission Distance



Long Standb Function

### THANK YOU!

We are grateful that you chose our two way radio.

We believe this Two Way Radio will provide dependable and reliable communication to personal operating at peak efficiency. The transceivers incorporate the latest in advanced technology. As a result, We feel strongly that you will be pleased with the quality and features of this product!

Product safety and RF Exposure for Two Way Radio:



Before using this Two way radio, please read the manual which contains important operating instructions for safe usage, RF Energy Awareness, control information and operational instructions for compliance with RF Energy Exposure limits in applicablenational and international standards, and also read the operational instructions for safe use.

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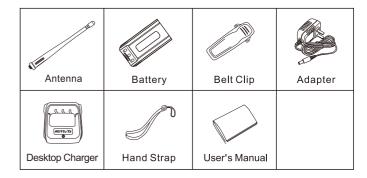
### RETG/1S

### **UNPACKING AND CHECKING EQUIPMENT**

We recommend that you open the packing box before use and check carefully the main transceiver in the packing box and the supplied accessories. If any item missed or damaged during shipment, please contact the shipper or local dealer.

### **Supplied Accessories**

Item	Quantity
Antenna	1
Battery	1
Belt Clip	1
Adapter	1
Desktop Charger	1
Hand Strap	1
User's Manual	1



### RETG/15

### PREPARATION

### Notice:

•Do not charge the battery for a long time! If battery is not fully charged within schedule time, stop charging. Otherwise the battery may be overheat and smoke and burst into fire.

- •Do not throw the battery into micro-wave oven and highpressure container!
- •Prevent the break as well as liquid spilling battery from fire! If the battery is spilling(or exuding smelly smell), put it away from inflammable area. The electrolyte spilling from the battery is easy to catch fire, and it will cause battery smokes or bursts into fire suddenly.
- •Do not use abnormal battery!

  If battery smells smelly, different colors, out of shape or any abnormal display, please remove the battery from charger or operating device and do not use it.
- •Please use standard charger
  The charger supplied is specialized designed for this
  transceiver only, it will charge the battery more scientific
  reasonable, and safety.
  Do not charge the battery for a long time!

## RETG/IS

### I PREPARATION

### 1.Use Li-ion Battery

- Charge the battery before use.
- •To prevent battery pack from discharging, please remove the battery from transceiver or device when it is not in use, and then store it in a cool dry place
- ·For battery long time storage
- 1. Remove the battery from device
- 2. If possible, discharge battery.
- 3. Store it in a cool(below 25 °C) and dry place.

### 2.Battery Characteristic

- •The capacity of battery will reduce step by step after being charged and discharged again and again.
- Battery will be aged even without any usage.
- It will cost longer time to charge the battery in cool and dry place.
- ·Battery working life will be reduced if being charged in hotter place. Battery ages more quickly when stored in hot place. Please do not leave battery in car and put it near any heating device.
- · If battery working life becomes shorter, please replace it even it is fully charged. If go on being charged and discharged, the electrolyte will spill.

### 3.Charge Li-ion Battery

When charger is power on, put battery in and full connected, the light will turn red, start charging. When battery has been fully charged, the green light on.

### RETG/1S

### **PREPARATION**

### 4. Install/Remove Battery Pack

### Note:

- Do not short circuit battery pack terminals or throw battery pack into fire.
- · Do not try to remove the battery pack shell.
- Do not install battery pack under dangerous conditions, otherwise spark will cause explosion.



Insert the top part of the battery pack into the top 2 slots of the transceiver and then press the battery pack down until a "click" sound is heard.



To remove the battery pack, make sure the transceiver has been turned off, and then press the battery released latch in the bottom of transceiver, and pull the bottom part of battery away from the transceiver body, and remove the battery.

## PREPARATION

RETG/IS

### 5.Install Antenna

Hold the base of antenna, rotate it tightly into the connector of the top of transceiver clockwise.



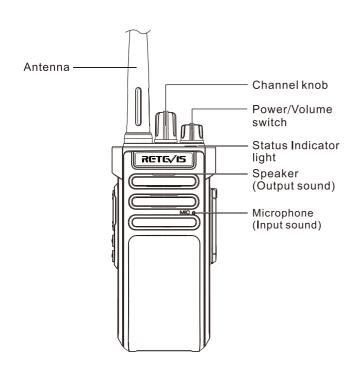
### 6.Install/Remove Belt Clip

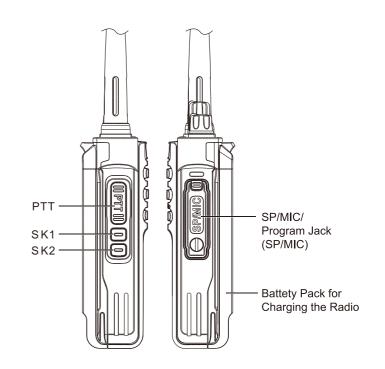
If necessary, install the supplied screws into the belt clip at the back of battery pack for easy carry. To remove the belt clip, directly remove the two screws only.



### 7.Install Hand Strap

Install the hand strap at the middle circle of the transceiver.





# RETE/IS BASIC OPERATION

### 1.State of Indicator light

When Transmitting, red light is on . When receiving ,green light is on.

### 2.Channel Switch

Rotate the switch select channel 1-16, Counterclockwise means reduce the channel, Clockwise means Increase channel, If the current channel is empty, the radio will have warmming voice.

### 3. Power switch /Volume control

Turn clockwise to turn on the radio ,When turn off the radio ,anticlockwise rotate to "click" sound, Adjust the call volume when turning.

### 4 PTT Switch

Press PTT and speak into the microphone to call the other party ,the red light is on .If this channel is not set to transmit frequency ,then it will be "click" sound and red light on, Receive when released, if it has the signal, the green light is on, open the loudspeaker.

### 5. Side Key Definition

Follow function for HD10 programming software definition Short press: A, Monitor B,Scan C, Scramble D,VOX E,Alarm Monitor: Monitor whether have someone talking on the channel you have selected ,if not ,you will hear rustling sound.

Scan: Detect the working status of channel 1 to channel 16 which is defined as scannable channel (programming software can define whether each channel can be swept or unscannable). when scanned channel have signal, the radio will automatically stop at this channel and for conversation. Scramble: Corresponding groups scrambling processing for the communication on the current channel.

VOX: Switch VOX function.

Alarm: Start alarm function, radio sounds 10s alarm, receive 20s, Cycle reciprocating.

Exit the alarm ,please press the PPT key.

### 6.Squelch level

By adjusting squelch level setting up to turn on or turn off when the radio receives a strong signal, The lower of the squelch level setting, the larger of opening background noise, and the calling range is farther, but the weaker of the acceptance Anti-interference ability. The function for the factory setting is level 3. You can set up "EDIT"-"Option Features"-"Squelch level" via programming software. Range in 0-9, when on 0 means the squelch is opening, more higher of level, squelch not easy to open.

# RETG/IS BASIC OPERATION I

### 7.Time-out Timer(TOT)

The purpose of TOT is preventing radio using the channel too long time, meanwhile avoiding radio long time transmit to cause broken, If continuous transmitting exceeds limited time(by software setting up), The radio stop transmitting and warning sound. To stop the warning sound , release PPT switch, radio is in receiving state. Timeout alert: when on transmitting is about to time out, alert by ringing a few seconds(by programming software setting up)in advance.

### 8.Scan Switch

When the radio is set to be scannable by the programming software, Rotate channel on select knob to any channel to automatically enter the scan state. If current channel on 16, the radio will be automatic detection of the activity defined in channels 1to 16 as sweepable channels (programming software can define whether each channel can be swept or unscannable).when scanned channel have signal, the radio will automatically stop at this channel and for conversation.

**Note**: a. The walkie-talkie will stop on the channel with the signal. After the signal disappears, it will continue to scan the next channel after about 10 seconds.

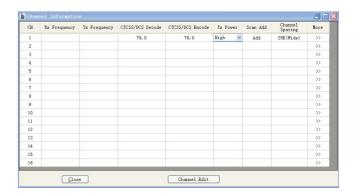
b. When the scan channel is less than 2 channels,the radio can not scan.

c. If the current channel is not 16 channels, 16 channels are scanned and current channel is scanned. If current channel or one of the 16 channels is unscannable, then scan the remaining scannable channels.

### RETG√IS BASIC OPERATION

### 9.Non-standard CTCSS self programming

Non-standard CTCSS can be self programmed by software a. First, setting up non-standard CTCSS QT signaling on the channel of the radio, it can be from 67.0 CTCSS to 254.1 CTCSS between any set of the QT signaling.



### 10.Voice Prompt Selection

When "Voice Prompt Selection" is off, the transceiver will not give voice prompt. When "Voice Prompt Selection" is Chinese, Chinese voice prompt is activated. When "Voice Prompt Selection" is English, English voice prompt is activated.

# RETE/IS BASIC OPERATION I

### 11 Battery Save Mode

To set "Battery Save Mode", please use programmable software to set the selection.

Note: a. Blank means the transceiver is not in battery save mode.

b.Making Tick means the transceiver is not in battery save mode.

### 12. Battery Voltage Prompt

Note: Battery voltage too low: when battery voltage is low to a certain level, if "Voice Prompt Selection" is off, then the transceiver will prompt "Beep Beep" sound every 15S. If "voice Prompt Selection" is on , then the transceiver will prompt "Please change battery". If "Voice Prompt Selection" is selected on English / Chinese, press PTT button or use VOX function both do not work and the transceiver is prompting "Please change battery", and also "Beep" sound until release PTT button or finished VOX function.

### 13. Busy Channel Lockout

If BCLO function has been set, then if press PTT button when receiving signal, the transmitting is prohibited, and keep beeping until release PTT button.

### 14. High/Middle/Low Output Power Selection

This function is set to high power by default at the factory

### RETG√IS BASIC OPERATION

on this machine, users can choose high power, middle power or low power at present working channel by programmable software.

### 15. Wide/Narrow Bandwidth Selection

The default bandwidth is "Wide", users can choose Wide band(25KHz) or Narrow band(12.50KHz) at present working channel.

### 16. VOX

1.VOX function frees your hand without pushing PTT button for transmission. It uses voice to transmit, when voice stops then transmitting stops automatically. Users can use programmable software to ON/OFF this function.

a.When VOX function is on at your transceiver channel. Speak to microphone, transceiver will transmit your voice automatically.

When stop talking, transceiver will stop transmit and wait for receiving.

b. When you are also wearing headset.

To use VOX function, the VOX gain must be adjusted. Setting VOX gain to let transceiver to recognize the level of voice volume

If microphone sensitivity is too high, then any noise around will let the transceiver starts transmitting automatically.

# RETG/IS BASIC OPERATION

If microphone activities is too low, then the transceiver can not pick up your voice. So to make sure the communicable works, the VOX gain must be adjusted at a correct level.

Note: If VOX function is on and the gain is at a high level, and the activities is also high, then if connect speaker/microphone to the transceiver, the enlarged receding signal through speaker/microphone may cause the transceiver start transmitting automatically.

### 17.Frequency Read/Write Encryption

Please use programmable software to set this function

### 18. Scrambler Function

Users can set scrambler function ON/OFF on every working channel. Scrambler function is one of the ways for information encryption. Scrambler is to restore the transmission spectrum through the spectrum to complete the change of the transmission spectrum, and to restore the signal after receiving it, so that achieve voice encryption finally. Each channel can select scrambler groups independently.

### 19. CTCSS/DCS

Users can set CTCSS/DCS signaling on transceiver channel. Only when receiving same CTCSS/DCS signaling from other transceiver, the squelch will open. If same channels but with different CTCSS/DCS signaling for calling, then squelch will not open, only green light is on. CTCSS/DCS codes are listed below:

## RETG√IS (50) CTCSS

67.0	69.3	71.9	74.4	77.0	79.7	82.5	85.4	88.5	91.5
94.8	97.4	100.0	103.5	107.2	110.9	114.8	118.8	123.0	127.3
131.8	136.5	141.3	146.2	151.4	156.7	159.8	162.2	165.5	167.9
171.3	173.8	177.3	179.9	183.5	186.2	189.9	192.8	196.6	199.5
203.5	206.5	210.7	218.1	225.7	229.1	233.6	241.8	250.3	254.1

## **DCS (116\*2)**

D017N	D023N	D025N	D026N	D031N	D032N	D036N	D043N	D047N	D050N
D051N	D053N	D054N	D055N	D065N	D071N	D072N	D073N	D074N	D114N
D115N	D116N	D122N	D125N	D131N	D132N	D134N	D135N	D143N	D145N
D152N	D155N	D156N	D162N	D165N	D172N	D174N	D205N	D212N	D217N
D223N	D225N	D226N	D243N	D244N	D245N	D246N	D251N	D252N	D254N
D255N	D261N	D263N	D265N	D266N	D271N	D274N	D305N	D306N	D311N
D315N	D325N	D331N	D332N	D343N	D345N	D346N	D351N	D356N	D364N
D365N	D371N	D411N	D412N	D413N	D423N	D425N	D431N	D432N	D445N
D446N	D452N	D454N	D455N	D462N	D464N	D465N	D466N	D503N	D506N
D516N	D523N	D526N	D532N	D534N	D546N	D565N	D606N	D612N	D624N
D627N	D631N	D632N	D645N	D654N	D662N	D664N	D703N	D712N	D723N
D731N	D732N	D734N	D743N	D754N	D765N				

## RETG/15 DCS (116\*2) |

D017I	D023I	D025I	D026I	D031I	D032I	D036I	D043I	D047I	D050I
D051I	D053I	D054I	D055I	D065I	D071I	D072I	D073I	D074I	D114I
D115I	D116I	D122I	D125I	D131I	D132I	D134I	D135I	D143I	D145I
D152I	D155I	D156I	D162I	D165I	D172I	D174I	D205I	D212I	D217I
D223I	D225I	D226I	D243I	D244I	D245I	D246I	D251I	D252I	D254I
D255I	D261I	D263I	D265I	D266I	D271I	D274I	D305I	D306I	D311I
D315I	D325I	D331I	D332I	D343I	D345I	D346I	D351I	D356I	D364I
D365I	D371I	D411I	D412I	D413I	D423I	D425I	D431I	D432I	D445I
D446I	D452I	D454I	D455I	D462I	D464I	D465I	D466I	D503I	D506I
D516I	D523I	D526I	D532I	D534I	D546I	D565I	D606I	D612I	D624I
D627I	D631I	D632I	D645I	D654I	D662I	D664I	D703I	D712I	D723I
D731I	D732I	D734I	D743I	D754I	D765I				

# RETG√IS | TECHNICAL SPECFICATION

Frequency Band	VHF/UHF
	VHF 144-148MHz / 136-174MHz
Frequency Range	UHF 430-440MHz/400-480MHz
Channel Number	16
Audio Distortion	<5%
Frequency Stability	± 2.5ppm
MAX Frequency Deviation	≤5KHz/≤2.5KHz
Spurious Emission	≤7uW
Modulation Mode	16KØF3E / 11KØF3E
Reference Sensibility	≤0.25uV / ≤0.3uV
Squelch On Sensibility	≤0.2uV / ≤0.25uV
Adjacent Channel Selectivity	≥65dB
Spurious Response	≥55dB
Intermodulation	≥60dB
Current	≤1.5A
Working Voltage	7.4V DC

WARNINGS

## RF ENERGY EXPOSURE AND PRODUCT SAFETY GUIDE FOR PORTABLE TWO-WAY RADIOS



Before using this radio, read this guide which contains important operating instructions for safe usage and RF energy awareness and control for compliance with applicable standards and regulations.

This two-way radio uses electromagnetic energy in the radio frequency (RF) spectrum to provide communications between two or more users over a distance. It uses radio frequency (RF) energy or radio waves to send and receive calls. RF energy is one form of electromagnetic energy. Other forms include, but are not limited to, sunlight and x-rays. RF energy, however, should not be confused with these other forms of electromagnetic energy, which when used improperly, can cause biological damage. Very high levels of x-rays, for example, can damage tissues and genetic material.

Experts in science, engineering, medicine, health, and industry work with organizations to develop standards for safe exposure to RF energy. These standards provide recommended levels of RF exposure for both workers and the general public. These recommended RF exposure levels include substantial margins of protection.

All Retevis two-way radios are designed, manufactured, and tested to ensure they meet government-established RF exposure levels. In addition, manufacturers also recommend specific operating instructions to users of two-way radios. These instructions are important because they inform users about RF energy exposure and provide simple procedures on how to control it.

## RETE/IS WARNINGS

Please refer to the following websites for more information on what RF energy exposure is and how to control your exposure to assure compliance with established RF exposure limits: http://www.who.int/en/

### **Local Government Regulations**

When two-way radios are used as a consequence of employment, the Local Government Regulations requires users to be fully aware of and able to control their exposure to meet occupational requirements. Exposure awareness can be facilitated by the use of a product label directing users to specific user awareness information. Your Retevis two-way radio has a RF Exposure Product Label. Also, your Retevis user manual, or separate safety booklet includes information and operating instructions required to control your RF exposure and to satisfy compliance requirements.

### Radio License

Governments keep the radios in classification, most of the classified walkie-talkie need to get local government License, and operation is allowed. The detailed classification and the use of your two radios, please contact the local government radio management departments.

For the following specified classification: the USA FRS, Australian CB, the individual license is not required.

## Compliance with RF Exposure Standards (If appropriate, Reference to the actual product's Safety Marking)

Your Retevis two-way radio is designed and tested to comply with a number of national and International standards and guidelines (listed below) for human exposure to radio frequency electro-magnetic energy.

### **WARNINGS**

### FCC ID

The FCCID means: This radio complies with the IEEE (FCC) and ICNIRP exposure limits for occupational/controlled RF exposure environments at operating duty factors of up to 50% talk-50% listen and is approved for occupational use only.

### (€

The CE marking means: Hereby, Shenzhen Retevis Technology Co., Ltd. declares that the radio equipment type [RT29] is in compliance with the RED Directive 2014/53/EU and the ROHS Directive 2011/65/EU and the WEEE Directive 2012/19/EU The full text of the EU declaration of conformity is available at the following internet address: www.retevis.com

### IC ID

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1)This device may not cause interference, and (2)This device must accept any interference, including interference

that may cause undesired operation of the device. In terms of measuring RF energy for compliance with these exposure guidelines, your radio generates measurable RF energy only while it is transmitting (during talking), not when it is receiving (listening) or in standby mode.

NOTE: The approved batteries, supplied with this radio, are rated for a 5-5-90 duty factor (5% talk-5% listen-90% standby) even though this radio complies with FCC occupational exposure limits and may operate at duty factors of up to 50% talk.

RF energy exposure standards and guidelines (if appropriate) Your Retevis two-way radio complies with the following RF energy

## RETE/IS WARNINGS

exposure standards and guidelines:

- •United States Federal Communications Commission (FCC), Code of Federal Regulations; 47 CFR part 2 sub-part J.
- •American National Standards Institute (ANSI)/Institute of Electrical & Electronic Engineers (IEEE) C95. 1-2005
- •IEEE Std. 1528:2013 and KDB447498, Evaluating Compliance with FCC Guidelines for Human Exposure to Radio Frequency Electromagnetic Fields.
- •Institute of Electrical and Electronic Engineers (IEEE) C95.3-2002 •International Commission on Non-Ionizing Radiation Protection
- •Ministry of Health (Canada) Safety Code 6 & Industry Canada RSS-102.
- •International Electrotechnical Com-mission IEC62209-2:2010

# RF Exposure Compliance and Control Guidelines and Operating Instructions

To control your exposure and ensure compliance with the occupational/controlled environment exposure limits, always adhere to the following procedures.

#### **Guidelines:**

(ICNIRP)

- •User awareness instructions should accompany the device when transferred to other users.
- •Do not use this device if the operational requirements described herein are not met.

### **Operating Instructions:**

•Transmit no more than the rated duty factor of 50% of the time. To Transmit (Talk), push the Push To Talk (PTT) button. To receive calls (listen), release the PTT button. Transmitting 50% of the time, or less, is important because the radio generates measurable RF

### WARNINGS

energy exposure only when transmitting in terms of measuring for standards compliance.

- •Transmit only when people outside the vehicle are at least the recommended minimum lateral distance away from a properly installed according to installation instructions, externally mounted antenna.
- •When operating in front of the face, worn on the body, always place the radio in a Retevis approved clip, holder, holster, case, or body harness for this product. Using approved body-worn accessories is important because the use of Non-Retevis approved accessories may result in exposure levels, which exceed the IEEE/ICNIRP occupational/controlled environment RF exposure limits.
- •If you are not using a body worn accessory and are not using the radio in the intended use position, in front of the face or at the body in the PTT mode or alongside of the head in the phone mode, then ensure the antenna and the radio are kept 2.5 cm (one inch) from the body when transmitting. Keeping the radio at a proper distance is important because RF exposures decrease with increasing distance from the antenna

#### Hand-held Mode

• Hold the radio in a vertical position with the microphone (and other parts of the radio including the antenna) at least 2.5 cm (one inch) away from the nose or lips. The antenna should be kept away from the eyes. Keeping the radio at a proper distance is important as RF exposure decreases with increasing distance from the antenna.

### Phone Mode

•When placing or receiving a phone call, hold your radio product as you would a wireless telephone. Speak directly into the microphone.

## RETE/IS WARNINGS

Electromagnetic Interference/Compatibility
NOTE: Nearly every electronic device is susceptible to
electromagnetic interference (EMI) if inadequately shielded,
designed, or otherwise configured for electromagnetic compatibility.



### **Avoid Choking Hazard**

Small Parts. Not for children under 3 years.



### Turn off your radio power in the following conditions:

- •Turn off your radio before removing (installing) a battery or accessory or when charging battery.
- •Turn off your radio when you are in a potentially hazardous environments: Near electrical blasting caps, in a blasting area, in explosive atmospheres (inflammable gas, dust particles, metallic powders, grain powders, etc.).
- •Turn off your radio while taking on fuel or while parked at gasoline service stations.

To avoid electromagnetic interference and/or compatibility conflicts

- ••Turn off your radio in any facility where posted notices instruct you to do so, hospitals or health care facilities (Pacemakers, Hearing Aids and Other Medical Devices) may be using equipment that is sensitive to external RF energy.
- •Turn off your radio when on board an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions

#### Note:

#### **Pacemakers**

Defibrillators or other Implanted Medical Devices Persons with pacemakers, Implantable Cardioverter-Defibrillators

### WARNINGS

(ICDs) or other active implantable medical devices (AIMD) should:

- ALWAYS keep the radio more than 15 cm from their pacemaker when the radio is turned on.
- Consult with their physicians regarding the potential risk of interference from radio frequency transmitters, such as portable radios (poorly shielded medical devices may be more susceptible to interference).
- Turn the radio OFF immediately if they have any reason to suspect that interference is taking place.
- Do not carry the radio in a chest pocket or near the implantation site, and carry or use the radio on the opposite side of their body from the implantable device to minimize the potential for interference.

### **Hearing Aids**

Some digital wireless radios may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

### Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.



### Protect your hearing:

- · Use the lowest volume necessary to do your job.
- Turn up the volume only if you are in noisy surroundings.
- Turn down the volume before adding headset or earpiece.
- Limit the amount of time you use headsets or earpieces at

### RETE/IS WARNINGS

high volume.

 When using the radio without a headset or earpiece, do not place the radio's speaker directly against your ear Note: Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the radio's volume, the less time is required before your hearing could be affected. Hearing damage from loud noise is sometimes undetectable at first and can have a cumulative effect.



### Avoid Burns Antennas

- •Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with the skin when the radio is in use, a minor burn can result. Batteries (If appropriate)
- •When the conductive material such as jewelry, keys or chains touch exposed terminals of the batteries, may complete an electrical circuit (short circuit the battery) and become hot to cause bodily injury such as burns. Exercise care in handling any battery, particularly when placing it inside a pocket, purse or other container with metal objects Long transmission
- •When the transceiver is used for long transmissions, the radiator and chassis will become hot.



## Safety Operation Forbid

- •Do not use charger outdoors or in moist environments, use only in dry locations/conditions.
- •Do not disassemble the charger, that may result in risk of electrical shock or fire.

### **WARNINGS**

- •Do not operate the charger if it has been broken or damaged in any way.
- •Do not place a portable radio in the area over an air bag or in the air bag deployment area. The radio may be propelled with great force and cause serious injury to occupants of the vehicle when the air bag inflates.

### To reduce risk

- •Pull by the plug rather than the cord when disconnecting the charger.
- •Unplug the charger from the AC outlet before attempting any maintenance or cleaning.
- Contact Retevis for assistance regarding repairs and service.

### **Use of Communication Devices While Driving**

- •Always check the laws and regulations on the use of radios in the countries and areas where you drive.
- •Give your full attention to driving and to the road.
- •If available, use the hands-free facility.
- •If driving conditions or regulations require it, pull off the road and park before making or answering a call.

### **Approved Accessories**

•This radio meets the RF exposure guidelines when used with the Retevis accessories supplied or designated for the product. Use of other accessories may not ensure compliance with the RF exposure guidelines and may violate regulations.



•For a list of Retevis-approved accessories for your radio model, visit the following website: http://www.Retevis.com

### EU Importer:

Name:Germany Retevis Technology GmbH Address:Uetzenacker 29,38176wendeburg The Stylized RETEVIS logo is the registered trademark of Shenzhen Retevis Technology Co., Ltd, which is used under license. All other trademarks are the property of their respective owners.

2017 Shenzhen Retevis Technology Co., Ltd. All rights reserved.

#### Remarks:

- 1. This guarantee card should be kept by the user, no replacement if lost.
- 2.Most new products carry a two-year manufacturer's warranty from the date of purchase. Further details, please read at http://www.retevis.com/after-sale/
- 3. The user can get warranty and after-sales service as below:
- Contact the seller where you buy the product.
- Products Repaired by Our Local Repair Center
- 4.For warranty service, you will need to provide receipt from the actual seller for verification removed

### **Exclusions from Warranty Coverage:**

- 1. To any product damaged by accident.
- 2.In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs.
- 3.If the serial number has been altered, defaced, or removed.

Guarantee					
Model Number:					
Serial Number:					
Purchasing Date:					
Dealer:					
Telephone:					
User's Name:					
Telephone:					
Country:					
Address:					
Post Code:					
Email:					



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